

PENDING CLAIMS AND STATUS THEREOF**1. (original)** A computer network comprising:

- at least one client device operative with the computer network;
- at least one server, the server constructed and arranged to receive a request from at least one client device, the at least one server enabling the execution and operation of:
 - a case status module;
 - an intake module operative with the case status module;
 - a role module operative with the case status module;
 - an accounting module operative with the case status module;
 - an alert distribution module operative with the case status module and the role module;
 - a correspondence distribution module operative with the case status module;
 - a document distribution module operative with the correspondence distribution module; and
 - a client information module, the client information module operative with the case status module, the client information module operative with the correspondence module, the client information module operative with the document distribution module, and the client information module operative with the agency module;
- wherein, the modules on the server service the request from the client device.

2. **(original)** The computer system as in Claim 1, wherein the case status module comprises:

- a settlement object;
- a related_case object;
- an employment_status object;
- a case object;
- a case_status object;
- a case_note object;
- a case_type object;
- a content object;
- a user object;
- a te_counter object;
- an activity_log object;
- an employee object;
- a status_history object;
- an activity object; and
- a case_calendar object.

3. **(original)** The computer system as in Claim 1 wherein the intake module comprises:

- an issue object;
- a case_issue object;
- a basis object;
- a case_basis object;
- a charge object;
- an agency_contact object;
- a dismissal_type object;
- a determination_type object;
- a complaint object; and
- a submission_type object.

an agency object; and

an address object.

4. **(original)** The computer system as in Claim 1 wherein the role module comprises:

- a user_role object;
- a role object;
- a role_report object;
- a report object; and
- a role_alert object.

5. **(original)** The computer system as in Claim 1 wherein the alert distribution module comprises:

a user_alert object;
an alert object; and
an alert_history object.

6. **(original)** The computer system as in Claim 1, wherein the accounting module comprises:

an invoice_master object; and
a payment object.

7. **(original)** The computer system as in Claim 1 wherein the client information module comprises:

a client_contact object;
a client_hq object;
a client_division object;
a client_contacts object;
a client_note object;
a union_type object;
a client_union object;
a client_location object;
a sic object; and
a client_sic object.

8. **(original)** The computer system as in Claim 1 wherein the document distribution module comprises:

- a document_template object;
- a client_document_recipient object;
- a document_distribution object; and
- a client_document object.

9. **(original)** The computer system as in Claim 1 wherein the correspondence distribution module comprises:

- a correspondence_template object;
- a client_correspondence_recipient object;
- a client_correspondence object;
- a case_correspondence object;
- a correspondence_distribution object;
- an approval_status object; and
- a case_document object.

10. **(original)** The computer system as in Claim 1 the computer system further having a help object.

11. **(original)** The computer system as in Claim 2 wherein the settlement object comprises:

- a settlement_id property;
- a range_lower property;
- a range_upper property;
- a range_desc property;
- a settlement_date property;
- a demanded_amount property;
- a demand_desc property;
- an actual_amount property; and
- an actual_desc property.

12. **(original)** The computer system as in Claim 2 wherein the related_case object comprises:

- a case_id_2 property;
- a case_id_1 property; and
- a relationship_desc property.

13. **(original)** The computer system as in Claim 2, wherein the employment_status object comprises:

- an emp_status_id property; and
- a status_name property.

14. **(original)** The computer system as in Claim 3, wherein the dismissal_type object comprises:

- a dismissal_type_id property;
- a type_name property; and
- an active_ind property.

15. **(original)** The computer system as in Claim 2, wherein the case object comprises:

- a case_id property;
- a client_location_id property;
- an emp_status_id property;
- a case_type_id property;
- a complaint_id property;
- a case_manager_user_id property;
- a case_status_id property;
- a case_sub_status_id property;
- a dismissal_type_id property;
- a settlement_id property;
- a ts_cliinfo_record_id property;
- a consultant_user_id property;
- a case_number property;
- a te_code property;
- a rate property;
- a rate_type property;
- a date_reactivated property;
- a date_closed property;
- a report_due_date property;
- an insurance_claim_no property;
- a court_filing_date property;
- a court_state property;

a court_circuit property;
a date_added property;
a date_modified property;
an added_by property;
a modified_by property;
a first_name property;
a last_name property;
a complaint property;
a date_received property;
a job_title property; and
a title property.

16. **(original)** The computer system as in Claim 2, wherein the case_status object comprises:

- a case_status_id property;
- a complainant_content_id property;
- a status_name property;
- a sort_sequence property;
- a closure_ind property;
- a parent_status_id property;
- an active_ind property;
- a temp_active_ind property;
- a client_status property;
- a status_desc property; and
- an abbreviation property.

17. **(original)** The computer system as in Claim 2, wherein the case_note object comprises:

- a case_note_id property;
- a case_id property;
- a note property;
- a user_id property; and
- a note_date property.

18. **(original)** The computer system as in Claim 2, wherein the case_type object comprises:

- a case_type_id property;
- a case_type_name property; and
- an abbreviation property.

19. **(original)** The computer system as in Claim 2, wherein the content object comprises:

- an id property;
- a description property;
- a language property; and
- a body property.

20. **(original)** The computer system as in Claim 2, wherein the user object comprises:

- an id property;
- a client_hq_id property;
- a last_name property;
- a first_name property;
- a middle_name property;
- a prefix property;
- a suffix property;
- a username property;
- a password property;
- an employee_ind property;
- an email property;
- a last_visited property;
- a visit_count property;
- a client_ind property;
- a locked_ind property; and
- a status_code property.

21. **(original)** The computer system as in Claim 2, wherein the activity_log object comprises:

- an activity_log_id property;
- an actor_user_id property;
- an activity_date property;
- an activity_id property;
- a case_id property;
- an invoice_id property;
- an activity_description property;
- a time_spent property;
- a ts_description property;
- a ts_task_code property;
- a billable_ind property;
- an exported_ind property;
- an export_date property; and
- a ts_slip_id property.

22. **(original)** A computer system as in Claim 2, wherein the employee object comprises:

- an employee_id property;
- a supervisor_user_id property;
- an employee_user_id property;
- an initials property;
- a title property;
- an education property;
- a background property;
- a date_hired property;
- a work_hours property;
- a friday_group property;
- a special_projects property;
- an active_case_count property;
- a rating property;
- a ts_nickname_1 property;
- a ts_nickname_2 property; and
- a ts_name_id property.

23. **(original)** A computer system as in Claim 2, wherein the status_history object comprises:

- an entity_id property;
- an entity_name property;
- a date_modified property;
- a user_id property; and
- a status_code property.

24. **(original)** A computer system as in Claim 2, wherein the activity object comprises:

- an activity_id property;
- a case_sub_status_id property;
- a case_status_id property;
- an activity_name property;
- an activity_description property;
- a ts_task_code property;
- a sort_sequence property;
- an activity_sequence property; and
- a locked_ind property.

25. **(original)** A computer system as in Claim 2, wherein the case_calendar object comprises:

a calendar_id property;

a case_id property;

a user_id property;

an activity_id property;

an event_date property;

a description property;

a closed_ind property; and

an event_title property.

26. **(original)** The computer system as in Claim 3, wherein the complaint object comprises:

- a complaint_id property;
- a submission_user_id property;
- a submission_type_id property;
- a complainant_first_name property;
- a complainant_last_name property;
- a work_address_id property;
- a complaint property;
- a client_hq_id property;
- a job_title property;
- a note property;
- a date_reported property;
- a report_recipient property;
- a client_action property;
- a sjbc_action property;
- a submission_no property;
- a submission_date property;
- an emp_name property;
- an emp_division property;
- an emp_location property;
- a status_code property; and
- a complainant_contact_times property.

27. **(original)** The computer system as in Claim 3, wherein the submission_type object comprises:

- a submission_type_id property;
- a type_name property; and
- a description property.

28. **(original)** The computer system as in Claim 3, wherein the issue object comprises:

- an issue_id property; and
- an issue_name property.

29. **(original)** The computer system as in Claim 3, wherein the case_issue object comprises:

- an issue_id property;
- a case_id property; and
- an agency_id property.

30. **(original)** The computer system as in Claim 3, wherein the basis object comprises:

- a basis_id property; and
- a basis_name property.

31. **(original)** A computer system as in Claim 3, wherein the case_basis object comprises:

- a basis_id property;
- a case_id property; and
- an agency_id property.

32. **(original)** A computer system as in Claim 3, wherein the charge object comprises:

- an agency_id property;
- a case_id property;
- an agency_contact_id property;
- a determination_type_id property;
- a resolution_date property;
- a primary_ind property;
- a dated_filed property;
- a note property;
- a determination_date property;
- a date_reopened property;
- a charge_no property; and
- a class_action_ind property.

33. **(original)** The computer system in Claim 3, wherein the agency_contact object comprises:

- an agency_contact_id property;
- an agency_id property;
- an address_id property;
- a last_name property;
- a first_name property;
- a title property;
- an investigator_ind property;
- an executive_ind property;
- a notes property; and

a status_code property.

34. **(original)** The computer system as in Claim 3, wherein the agency object comprises:

an agency_id property;

an address_id property;

an agency_name property;

an agency_type property;

a director_name property;

a url property;

a status_code property;

a time_zone property; and

a notes property.

35. **(original)** The computer system as in Claim 3, wherein the address object comprises:

- an address_id property;
- an address_1 property;
- an address_2 property;
- an address_3 property;
- a city property;
- a state property;
- a postal_code property;
- a phone property;
- an extension property;
- a fax property;
- an email property;
- an addressee_name property;
- an aux_phone property;
- an aux_phone_note property;
- a home_address_ind property; and
- a home_phone property.

36. **(original)** The computer system as in Claim 4, wherein the user_role object comprises:

- a user_id property; and
- a role_id property.

37. **(original)** The computer system as in Claim 4, wherein the role object comprises:

- a role_id property;
- a role_title property;
- a role_name property;
- a role_desc property;
- an employee_ind property; and
- a client_ind property.

38. **(original)** The computer system as in Claim 4, wherein the role_report object comprises:

- a report_id property; and
- a role_id property.

39. **(original)** The computer system as in Claim 4, wherein the report object comprises:

- a report_id property;
- a report_title property; and
- an orientation property.

40. **(original)** The computer system as in Claim 4, wherein the role_alert object comprises:

- an alert_id property; and
- a role_id property.

41. **(original)** The computer system as in Claim 5, wherein the user_alert object comprises:

- a user_id property; and
- an alert_id property.

42. **(original)** The computer system as in Claim 5, wherein the alert object comprises:

- an alert_id property;
- an alert_name property;
- an alert_desc property;
- an alert_message property;
- an alert_title property;
- an alert_subject property;
- an email_ind property; and
- a website_ind property.

43. **(original)** The computer system as in Claim 5, wherein the alert_history object comprises:

- an alert_history_id property;
- an alert_id property;
- a user_id property;
- an alert_subject property;
- an alert_body property;
- a date_added property;
- a date_sent property; and
- a date_viewed property.

44. **(original)** The computer system as in Claim 6, wherein the invoice_master object comprises:

- an invoice_id property;
- a case_id property;
- a start_date property;
- an end_date property;
- an invoice_date property;
- a ts_record_id property;
- a fee_amount property;
- an expense_amount property; and
- a pif_ind property.

45. **(original)** The computer system as in Claim 6, wherein the payment object comprises:

- a payment_id property;
- an invoice_id property;
- a payment_no property;
- an authorizing_user_id property;
- a paid_amount property;
- a payment_date property;
- a note property; and
- a payment_type property.

46. **(original)** The computer system as in Claim 7, wherein the client_contact object comprises:

a client_contact_id property;

a user_id property;

an address_id property;

a title property;

an active_ind property; and

a status_code property.

47. **(original)** The computer system as in Claim 7, wherein the client_hq object comprises:

- a client_hq_id property;
- an address_id property;
- a client_name property;
- a client_name_short property;
- a display_name property;
- a client_type property;
- a client_dba_name property;
- a file_number_prefix property;
- a file_number_counter property;
- an aliases property;
- a products_services property;
- a president_name property;
- a url property;
- a ceo_name property;
- a state_federal_contract_ind property;
- an employee_count property;
- a corporate_union_ind property;
- a time_zone property;
- an incorporation_state property;
- an rfi_turnaround property;
- a ps_turnaround property;
- a followup_period property;

an update_period property;
a witness_interview_ind property;
an int_rate property;
an int_rate_type property;
an ext_rate property; and
an ext_rate_type property.

48. **(original)** A computer system as in Claim 7, wherein the client_division object comprises:

- a client_division_id property;
- a client_hq_id property;
- an address_id property;
- a client_name property;
- a client_name_short property;
- a display_name property;
- a client_type property;
- a file_number_prefix property;
- a time_zone property;
- an rfi_turnaround property;
- a ps_turnaround property;
- a followup_period property;
- an update_period property;
- a witness_interview_ind property;
- an exit_interview_ind property;
- an int_rate property;
- an int_rate_type property;
- an ext_rate property; and
- an ext_rate_type property.

49. **(original)** A computer as in Claim 7, wherein the client_contacts object comprises:

a client_contacts_id property;

a client_hq_id property;

a client_contact_id property;

a client_location_id property;

a client_division_id property;

a bill_to_ind property;

a primary_poc_ind property;

an ap_poc_ind property;

an active_ind property;

a status_code property; and

a bill_to_cc_ind property.

50. **(original)** A computer system as in Claim 7, wherein the client_note object comprises:

a client_note_id property;

a client_location_id property;

a client_division_id property;

a client_hq_id property;

a note property;

a user_id property; and

a note_date property.

51. **(original)** A computer system as in Claim 7, wherein the union_type object comprises:

- a union_type_id property;
- a name property;
- an abbreviation property; and
- a url property.

52. **(original)** A computer system as in Claim 7, wherein the client_union object comprises:

- a union_type_id property;
- a client_location_id property;
- a client_division_id property;
- a client_hq_id property;
- an address_id property;
- a local_number property;
- a url property;
- a cba_online_ind property; and
- an abbreviation property.

53. **(original)** A computer system as in Claim 7, wherein the client_location object comprises:

- a client_location_id property;
- a client_hq_id property;
- a client_division_id property;
- an address_id property;
- a client_name property;
- a client_name_short property;
- a display_name property;
- a policy_number property;
- a policy_deductible property;
- a client_type property; and
- a time_zone property.

54. **(original)** A computer system as in Claim 7, wherein the sic object comprises:

- a sic_code_id property;
- a sic_name property;
- a sic_description property; and
- a sic_code property.

55. **(original)** A computer system as in Claim 7, wherein the client_sic object comprises:

- a client_hq_id property; and
- a sic_code_id property.

56. **(original)** A computer system as in Claim 2, wherein the te_counter object comprises:
a counter property.

57. **(original)** A computer system as in Claim 8, wherein the document_template comprises:

a document_template_id property;

a document_title property;

a filename property;

a version property;

an open_date property;

a close_date property; and

an active_ind property.

58. **(original)** A computer system as in Claim 8, wherein the client_document object comprises:

- a client_document_id property;
- a client_division_id property;
- a client_hq_ind property;
- a document_template_id property;
- a document_title property;
- a required_ind property;
- a hardcopy_ind property;
- a hardcopy_distribution_method property; and
- an approval_ind property.

59. **(original)** A computer system as in Claim 8, wherein the document_distribution object comprises:

- a document_distribution_id property;
- an approval_status property;
- a document_id property;
- a client_contact_id property;
- a view_date property;
- a response_date property;
- a response property;
- an approval_ind property; and
- a date_added property.

60. **(original)** A computer system as in Claim 8, wherein the client_document_recipient object comprises:

- a document_template_id property;
- a client_contact_id property;
- an approval_ind property; and
- a copied_ind property.

61. **(original)** A computer system as in Claim 9, wherein the correspondence_template object comprises:

- a correspondence_template_id property;
- a case_type_id property;
- a correspondence_name property;
- a body property;
- a subject property;
- an open_date property;
- a document_ind property;
- a close_date property; and
- an active_ind property.

62. **(original)** A computer system as in Claim 9, wherein the client_correspondence_recipient object comprises:

- a correspondence_template_id property; and
- a client_contact_id property.

63. **(original)** A computer system as in Claim 9, wherein the client_correspondence object comprises:

- a client_correspondence_id property;
- a correspondence_template_id property;
- a client_hq_id property;
- a client_division_id property; and
- a required_ind property.

64. **(original)** A computer system and in Claim 9, wherein the case_correspondence object comprises:

- a correspondence_id property;
- a correspondence_template_id property;
- a case_id property;
- a date_added property;
- a body property;
- a subject property; and
- an added_by property.

65. **(original)** A computer system as in Claim 9, wherein the correspondence_distribution object comprises:

- a correspondence_distribution_id property;
- a correspondence_id property;
- a client_contact_id property;
- a view_date property;
- a response_date property; and
- a response property.

66. **(original)** A computer system as in Claim 3, wherein the determination_type object comprises:

- a determination_type_id property;
- a type_name property; and
- an active_ind property.

67. **(original)** A computer system as in Claim 9, wherein the approval_status object comprises:

- an approval_status_id property;
- a status_name property; and
- an active_ind property.

68. **(original)** A computer system as in Claim 9, wherein the case_document object comprises:

- a document_id property;
- an approval_status_id property;
- a case_id property;
- a document_template_id property;
- a date_approved property;
- a locked_ind property;
- an override_by property;
- an override_reason property;
- a date_added property;
- an added_by property;
- a date_modified property;
- a modified_by property;
- a filename property;
- a document_title property; and
- an offline_ind property.

69. **(original)** A computer system as in Claim 10, wherein the help object comprises:

- a help_id property;
- a title property; and
- a filename property.

70. **(canceled).**

71. **(original)** The method as in Claim 69, wherein the step of closing the case comprises:

determining if an exit review is required and, if so, conducting the exit review;

determining if the case has settled;

if the case has settled, then setting a status property in one of the case-related objects to indicate the case has settled, otherwise, determining if the case has been dismissed; and

if the case has been dismissed, then setting the status property in one of the case-related objects to indicate the case has been dismissed, otherwise, setting the status property in one of the case-related objects to indicate the case has been closed.

72. **(canceled).**

73. **(canceled).**

74. **(original)** A computer network comprising:

at least one client device operative with the computer network;

at least one server, the server constructed and arranged to receive a request from the at least one client device, the at least one server enabling the execution and operation of:

a case status module comprising:

one or more case objects;

a settlement object associated with one or more case objects;

one or more case_note objects associated with one of the case objects;

a case_status object associated with one or more case objects;

an employment_status object associated with one or more case objects;

one or more related_case objects associated with a case object;

a case_type object associated with one or more case objects;

a content object associated with one or more case_status objects;

a te_counter object;

one or more user objects associated with one or more case objects;

one or more activity_log objects associated with one of the case objects,

and one or more activity_log objects associated with one of the user objects;

one or more employee objects associated with one of the user objects;

one or more status_history objects associated with one of the user objects;

one or more activity objects associated with one of the case_status objects,

and one of the activity objects associated with one or more activity_log objects;

one or more case_calendar objects associated with one of the activity objects, one or more of the case_calendar objects associated with one of the user

objects, and one or more of the case_calendar objects associated with one of the case objects;

an intake module operative with the case status module comprising:

a dismissal_type object associated with one or more case objects;

one or more complaint objects, one of the complaint objects associated with one or more of the case objects;

a submission_type object associated with one or more of the complaint objects;

one or more charge objects, one or more of the charge objects associated with one of the case objects, one or more of the charge objects associated with the dismissal_type object, and one or more of the charge objects associated with one of the case_status objects;

one or more agency objects, one of the agency objects associated with one or more of the charge objects;

one or more case_basis objects, one or more of the case_basis objects associated with one of the case objects, one or more of the case_basis objects associated with one of the agency objects;

a basis object, the basis object associated with one or more of the case_basis objects;

one or more case_issue objects, one or more of the case_issue objects associated with one of the agency objects, and one or more of the case_issue objects associated with one of the case objects;

an issue object, the issue object associated with one or more of the case_issue objects;

one or more agency_contact objects, one or more of the agency_contact objects associated with one of the agency objects, one of the agency_contact objects associated with one or more of the charge objects;

a determination_type object associated with one or more charge objects;
and

an address object, the address object begin associated with one or more of the agency_contact objects, and the address object associated with one or more of the agency objects;

a role module operative with the case status module, the role module comprising:

one or more user_role objects, one or more of the user_role objects associated with the user object of the case status module;

a role object, the role object associated with one or more of the user_role objects;

one or more role_alert object, one or more of the role_alert objects associated with the role object;

one or more role_report objects, one or more of the role_report objects associated with the role object; and

a report object, the report object associated with one or more of the role_report objects;

an accounting module operative with the case status module comprising:

one or more invoice_master objects, one of the invoice_master objects associated with one of the activity_log objects, and one or more invoice_master objects associated with a case object;

one or more payment objects, one or more of the payment objects associated with one of the user objects, one or more of the payment objects associated with one of the invoice_master objects;

an alert distribution module operative with the case status module comprising:

a alert object, the alert object associated with one or more of the role_alert objects of the role module;

one or more alert_history objects, one or more of the alert_history objects associated with the alert object, one or more of the alert_history objects associated with the one or more of the user objects; and

one or more user_alert objects, one or more of the user_alert objects associated with one of the alert objects, and one or more of the user_alert objects associated with one of the user objects;

a correspondence distribution module operative with the case status module comprising:

one or more correspondence_template objects, one or more of the correspondence_template objects associated with the case_type object;

one or more client_correspondence_recipient objects; one or more of the client_correspondence_receipient objects associated with one of the correspondence_template objects;

one or more client_correspondence objects, one or more of the client_correspondence objects associated with one of the correspondence_template objects;

one or more case_correspondence objects, one or more of the case_correspondence objects associated with one of the case objects of the case status module, and one or more of the case_correspondence objects associated with one of the correspondence_template objects;

one or more correspondence_distribution objects, one or more of the correspondence_distribution objects associated with one of the case_correspondence objects;

an approval_status object; and

one or more case_document objects, one or more of the case_document objects associated with one of the case objects, and one or more of the case_document objects associated with the approval_status object;

a document distribution module operative with the correspondence distribution module comprising:

a document_template object, the document_template object associated with one or more case_document objects;

one or more client_document_recipient object, one or more of the client_document_recipient objects associated with the document_template;

one or more client_document objects, one or more of the client_document objects associated with the document_template object; and

one or more document_distribution objects, one or more of the document_distribution objects associated with one of the approval_status objects, and one or more of the document_distribution objects associated with one of the case_document objects; and

a client information module, the client information module operative with the case status module, the correspondence module, and the document distribution module, the client information module comprising:

one or more client_contact objects, one of the client_contact objects associated with one or more of the correspondence_distribution objects, one of the client_contact objects associated with one or more of the complaint objects, one or more of the client_contact objects associated with the address object, one or more of the client_contact objects associated with one of the user objects, and one of the client_contact objects associated with one or more of the document_distribution objects;

one or more client_division objects, one of the client_division objects associated with one or more client_correspondence objects, one of the client_division objects associated with one or more client_document objects, and one or more of the client_division objects associated with one of the address objects of the agency module;

one or more client_hq objects, one of the client_hq objects associated with one or more user objects, one of the client_hq objects associated with one or more of the client_division objects, one or more of the client_hq objects associated with the address object, one of the client_hq objects associated with one or more

client_correspondence objects, and one of the client_hq objects associated with one or more of the client_document objects;

one or more client_sic objects, one or more of the client_sic objects associated with one of the client_hq objects;

a sic object, the sic object associated with one or more of the client_sic objects;

one or more client_location objects, one or more of the client_location objects associated with one of the client_hq objects, one or more of the client_location objects associated with one of the client_division objects, one of the client_location objects associated with one or more case objects, and one or more client_location objects associated with the address object;

one or more client_note objects, one or more of the client_note objects associated with one of the client_hq objects, one or more of the client_note objects associated with one of the client_location objects, and one or more of the client_note objects associated with one of the client_division objects;

one or more client_contacts objects, one or more of the client_contacts objects associated with one of the client_contact objects, one or more of the client_contacts objects associated with one of the client_division objects, one or more of the client_contacts associated with one of the client_hq objects, one or more of the client_contacts objects associated with one of the client_location objects, one of the client_contacts objects associated with one or more of the client_correspondence_recipient objects, and one of the client_contacts objects associated with one or more of the client_document_recipient objects;

one or more client_union objects, one or more of the client_union objects associated with one of the client_hq objects, one or more of the client_union objects associated with one of the client_division objects, one or more of the client_union objects associated with the address object, and one or more of the client_union objects associated with one of the client_location objects; and

a union_type object, the union_type object associated with one or more of the client_union objects;

wherein, the modules on the server service the request from the client device.

75. (original) The computer system as in Claim 10, wherein the help object comprises:

a help_id property;
a title property; and
a filename property.